

**The College Store  
Computer Services**

**Why leave campus?**

This new service offers the campus community a quick and convenient option for getting their computers fixed without having to leave campus!

**The College Store**

**Neubig Hall  
15 Neubig Road  
Cortland, NY 13045  
607-753-4621**

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**[www.cortlandasc.com](http://www.cortlandasc.com)**

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Computer Services**



**Why leave Campus  
Get it fixed here!**

**The College Store**

**(607) 753-4621**

## The College Store Computer Services

ASC of SUNY Cortland has partnered with Plan First Computer Services to help the SUNY Cortland Campus with its computer problems.

### Our Services Include:

- Eliminate viruses, malware and spyware
- Hardware diagnostics and upgrades
- Backup hard drives
- Recycle old computers

### Our Rates:

**Regular Rate:** \$50.00 per hour

**Rush Rate:** \$65.00 per hour

### Rates Continued:

#### Virus / Malware / Spyware Clean Out:

Usually, 1-1<sup>1/2</sup> hours billable labor charge. Cost varies depending on difficulty of clean out. Clean out includes:

- Removal of Spyware/Malware/Virus
- Installation of Virus & Malware Protection

#### Hardware Diagnostic:

1/2 hour billable labor charge. This charge would roll into final cost, if the decision is made to repair the computer. Cost of any hardware would be additional.

#### Hardware Upgrades:

Varies depending on the extent of the upgrade.

#### Backup of Hard Drive:

1/2 hour billable labor charge. We back up anything on the hard drive you would like onto your choice of a jump drive, CD or DVD (depending on the amount of backup).

#### Recycling of Computer:

1/2 hour billable labor. This includes a wipe out of the hard drive of any personal information that might be on the hard drive and recycling of the computer.

**PLAN FIRST**  
**Computer Services**

